

## ABSTRACT OF THE DISCLOSURE

A machine relating to papermaking is located at a production plant (100), which is equipped with a plant data system (155). A teleservice connection (189) based on a data communication link is arranged between the production plant (100) and a  
5   teleservice center (200). The condition, state and/or performance of the machine units and/or processes and/or automation systems of the production line at the production plant are monitored by monitoring systems, such as condition monitoring systems (130) and/or performance measuring systems (140) and/or quality  
assessment systems (150) and diagnostic units (110), in order to recognize  
10   emergency situations. An automatic service process is started in an emergency situation based on the signals given by the monitoring systems. The system includes means for bringing about the automatic service process.